



## Ironclad Guarantee by Ironwood™

*Introducing a guarantee that truly gives you peace of mind and includes:*

- Lifetime, 100% risk-free.
- You may cancel your service for any reason and all guarantee offers apply during the length of our business relationship.
- Your termination fee will be waived, and you will not pay any termination fees or penalties whatsoever if you cancel.
- Your lifetime guarantee starts on the first day that you start processing with Ironwood.
- The guarantee applies to all equipment purchases and rentals.
- For equipment purchased, you may keep the equipment. As an alternative, you may elect to return the equipment and Ironwood will reimburse you for your purchases.
- For equipment rentals, we'll coordinate the pick-up and return of the equipment and your remaining equipment rental payments are no longer due.
- Ironwood will make arrangements to pick up your equipment, and you will not pay freight charges for the returned equipment.
- If you have rented equipment, your rental payments must be current and in good standing for the guarantee to remain in effect.
- You must provide a written notice to Ironwood to cancel service and provide Ironwood with an opportunity to contact you to resolve any issues that you may have encountered with Ironwood.

\_\_\_\_\_  
John Lewis, Owner Ironwood Payments

\_\_\_\_\_  
Date

\_\_\_\_\_  
Merchant, Company Name

\_\_\_\_\_  
Date

*Note: This Ironclad Guarantee shall supersede any reference in the Merchant Application to the payment of a termination fee*